

Honeywell Total Connect™ Remote Services

Basic User Guide



With Honeywell Total Connect Remote Services, you can stay connected and in control of your home or business whenever you want, wherever you are. Control your security system, receive important alerts and view system status in real-time, and control Z-Wave® automation devices.

- 1 To access your Honeywell Total Connect Account, go to <https://totalconnect2.com> or www.homesecurity.honeywell.com and enter your temporary user information provided by your installing dealer.

This step must be completed using a PC or Mac™ with Internet access or an iPad® using the iOS universal app (programming/setup cannot be done from a smartphone).

2 System Dashboard

Remotely arm, disarm or check the status of your security system.

- Intuitive prompts and graphic icons
- Arm or disarm by a simple click
- Access up to 100 locations
- Control lighting and temperature
- Control Z-Wave door locks and shades
- Customizable event notifications
- View live video
- Up to 40 Z-Wave devices, plus Vista Z-Wave RemoteKit, plus total Z-Wave door locks
- Easy access to "System Logs". This allows you to update your information and devices.
- View system in 3D virtually



With Honeywell Total Connect you're connected in REAL TIME!

3 Customizing Your Layout

You can customize the look of Honeywell Total Connect by rearranging the view. Simply drag the title bar to the desired position. This can be done with the dashboard either expanded or collapsed.

4 Information Area

- The very top bar is the information area
- This area provides weather and messages. This information is based on the security system's location.
- Click on the weather to pull up a five-day forecast, or click on the message envelope to read important messages
- These messages are from your security system provider and relate to service calls, new products, upgrades and special offers

